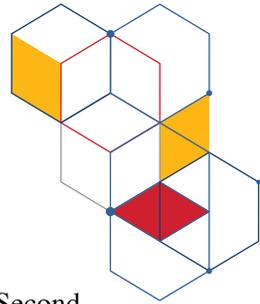


**OFFICIAL MINUTES
NINTH ANNUAL MEETING
CATALYST CORPORATE FEDERAL CREDIT UNION
May 5, 2020**



CALL TO ORDER

The Ninth Annual Meeting of the Members of Catalyst Corporate Federal Credit Union (Twenty-Second Annual Meeting under the corporate credit union’s charter) was called to order by Chairman of the Board Lin Hodges, President and CEO of Associated Credit Union, Norcross, Georgia, on Tuesday, May 5, 2020, at 10:00 a.m. through a live web stream.

ASCERTAINMENT OF QUORUM

Chairman Hodges declared a quorum present, with 49 voting members represented through the live web stream, with only 15 required for quorum.

APPROVAL OF THE 2019 CATALYST CORPORATE FCU ANNUAL MEETING MINUTES

Chairman Hodges called on Ayn Talley, President and CEO of Houston Police FCU and Secretary of the Board, for the minutes.

Ms. Talley referred to the Minutes of the 2019 Annual Meeting of the Members of Catalyst Corporate Federal Credit Union located in the program.

Duly moved and seconded, it was unanimously

VOTED: To dispense with the reading of the minutes and to accept the Minutes of the 2019 Annual Meeting, as presented.

CHAIRMAN’S REPORT

Chairman Hodges stated that 2019 was a successful year for Catalyst Corporate. He noted that the business environment today is vastly different than at the close of 2019. He added that credit unions were born in a time of adversity and have a history of working together to meet their members’ needs. He stated that the Annual Report refers to “Resilience in Challenging Times,” and that is the new environment of today as credit unions find new ways to help their members and each other. He added that in this evolving marketplace, Catalyst Corporate is off to an outstanding start in 2020 with first quarter financial results exceeding budget, liquidity above projections and strong capital ratios. Chairman Hodges then expressed appreciation to the volunteers on Catalyst Corporate’s Board of Directors and four standing committees. He then extended greetings to the members participating, on behalf of the Board of Directors, thanking them for their support. Chairman Hodges also thanked the management team and employees of Catalyst Corporate for their hard work and commitment to excellence in serving the member credit unions.

PRESIDENT’S REPORT

Chairman Hodges introduced Bruce Fox, President and CEO of Catalyst Corporate, for the president’s report.

Mr. Fox stated that 2019 was a year of great successes, fueled by the collaborative efforts of Catalyst Corporate’s staff, its members, and several outside partners. Mr. Fox reviewed the corporate’s 2019 activities:

- Financial Performance:
 - Catalyst Corporate ended 2019 with a net income of \$25.3 million, a leverage ratio of 11.6 percent, retained earnings of \$109.6 million and a retained earnings ratio of 4.5 percent as of December 31, 2019.

- Catalyst Corporate also ended the year with a solid operating efficiency ratio of 80.9 percent. The operating efficiency ratio is the percentage of operating expenses covered by fee income.
- Thirteen new capitalizing members joined Catalyst Corporate in 2019.
- 2019 Accomplishments:
 - Catalyst Corporate’s Annual Member Survey resulted in a Net Promoter Score of 76.
 - Catalyst Corporate introduced a new online loan participation platform called LPExchange and an integrated Teller Capture service for credit unions with Corelation as their core processor.
- 2020 Efforts:
 - Catalyst Corporate activated its Pandemic Preparedness Plan in mid-March. Approximately 95 percent of team members are working remotely, and the remainder can work from home if necessary. Operational workflows and service levels have remained steady during this time.
 - Catalyst Corporate has worked to support its member credit unions during the pandemic. New liquidity options were made available, such as the Central Liquidity Facility for credit unions with assets under \$250 million. In addition to CLF assistance, credit unions can find other resources to help them navigate these difficult times under the special COVID-19 Update tab on Catalyst’s website home page.
 - Catalyst Corporate will continue to fulfill its strategic plan in 2020 by continuing to explore innovation and efficiency for members in the payments arena. Catalyst Corporate will transition to a new, intuitive platform for its ACH Services, one that will provide credit unions added functionality and convenience. This is targeted for early Fall and nearly 600 ACH users are already receiving communications to keep them informed.
 - Catalyst Corporate also plans to release an online solution soon to help credit unions plan and implement their CECL compliance strategies.
 - Catalyst Strategic Solutions received regulatory authority from the NCUA Board to implement a program that will provide access to secondary capital for low-income credit unions; more details will follow in the coming months.
 - Several other services are in various stages of development with launch announcements anticipated soon.

SUPERVISORY COMMITTEE’S REPORT

Mr. Fox introduced Craig Atkinson, Chairman of the Supervisory Committee, for the committee’s report.

Mr. Atkinson expressed his appreciation to the other committee members for their service on the committee. He stated that the Supervisory Committee had reviewed the results of work performed by the internal audit department and examinations performed by the National Credit Union Administration (NCUA). The Supervisory Committee also met with the external auditors to discuss the 2019 external audit. Catalyst Corporate received an unqualified opinion on the audited 2019 financial statements. The audited financial statements are also available on the website. Based upon the results of the examinations and discussions with external auditors, the committee believed that Catalyst Corporate had complied with all applicable regulations and laws throughout 2019.

There were no items of **UNFINISHED BUSINESS**.

There were no items of **NEW BUSINESS**.

NOMINATING COMMITTEE’S REPORT

Chairman Hodges introduced Steven Devan, Chairman of the Nominating Committee, for a report of the committee. Mr. Devan expressed his appreciation to the other committee members, Syed Dinar and Jon Hernandez. Mr. Devan stated that, in accordance with election procedures, the membership was notified of the committee’s nominations and advised of the petition procedure to add candidates to the ballot.

There were no candidates by petition. Therefore, the four candidates presented by the Nominating Committee were elected. The nominees to fill three-year terms were:

Gail Enda, American Airlines Credit Union
Greg Harden, Arizona Central Credit Union
Ayn Talley, Houston Police Federal Credit Union
Trevor Tokishi, Valley Isle Community Federal Credit Union

ADJOURNMENT

There being no further business, the meeting was adjourned at 10:25 a.m.

Lin Hodges, Chairman of the Board

Richard Hein, Treasurer of the Board